From: Rob Terrell

To: Microsoft ATR

Date: 1/28/02 3:52am

Subject: Microsoft Settlement

I have been a professional in the computer business for over 20 years. I'm not some anti-Microsoft zealot; I use Microsoft software on a daily basis, as I have for years. However, Microsoft's market power makes it very nearly impossible for smaller companies, companies where true innovation arises, to compete in a meaningful way. The proposed settlement does nothing to protect our smaller companies against Microsoft's monopoly.

Technology is a malleable, shapeshifting thing. Any behavioral remedies that apply to technology can be easily coded around, the same way Microsoft was able to code around physical hardware limitations, such as the 640k limit. I feel that a structural remedy is the only thing that can level the playing field.

Thanks for listening,

Rob Terrell